

Questions asked:

1:41:00 PM	kelly close	Staff	Tech help request	what percentage of wic referred children end up in the clinic dental home within 1 year (for Ed M)
Name of responder: Ed Martinez			Answer: Approximately 9 percent of the referred children actually present to one of our dental clinics for continuing care. We are now in the process of adding case management staff to improve this show-rate. Given the potential to generate additional follow-up visits, the case management expense will easily be offset by the associated encounter revenue. <i>If further information is requested please call 619.993.6311.</i>	
1:38:00 PM	Mary Kay Brinkman	Staff	Question for speaker	Ed Martinez: Are the dentists that come to the WIC clinics employed by the Health Center? (Iowa Dept. of Public Health)
Name of responder: Ed Martinez			Answer: Yes, SYHC employs all of the dentists that rotate into the WIC Centers to provide dental screenings, oral health education, and fluoride varnish application. SYHC has 12 licensed dentists on staff: 3 pediatric dentists; 3 child-focused dentists (general dentists that are very comfortable caring for children and that treat primarily young children in daily practice); and 6 general dentists. <i>If further information is requested please call 619.993.6311.</i>	
1:40:00 PM	Lynn Kersey	Staff	Tech help request	Lynn Kersey, MCH Access, Los Angeles - This referral integration works so well with co-located WICs and FQHCs. How can typically overcrowded, stand alone WIC sites accomplish this referral integration - use of mobile vans may be one way. How is WIC reimbursed for their efforts, space or data system changes? Thank you!
Name of responder:			Answer:	
1:41:00 PM	Omair shamim	Staff	Question for speaker	This question is for Ed Martinez. What happened to the uninsured children referred to the dental centers after initial screening. (My name is Omair Shamim M.D. and I work for local Head Start Program in Boise, ID)
Name of responder:			Answer:	
2:10:00 PM	Mona ISKANDAR	Staff	Tech help request	We are a non profit community clinic with 5 dental sites ,we are interested in developing a WIC/Dental program,we have general dentistes on staff,we will need a referral source for children

				requiring sedation and or operating rooms.Is there any Pedodontists Participating that we can refer to?
Name of responder: Ed Martinez			Answer: During their first visit to a SYHC dental clinic, staff assists uninsured families to apply for any eligibility benefits which they may be eligible for, i.e., Medi-Cal, Healthy Families - California's S-CHIP, or other eligibility benefits. If the family does not qualify for eligibility programs, SYHC has grants and sliding fee scale (SFS) that assist families to obtain dental care services. Under the SFS, SYHC provides a 75% discount for children's dental care services. <i>If further information is requested please call 619.993.6311.</i>	

New Question (no answer yet):

2:25:00 PM	Scott Hand	Staff	Question for speaker	I find 2nd and 3rd appointments are missed when applications occur in the WIC office of Solano county. What are some of the techniques you use to increase retun visits?
Name of responder:			Answer:	